



Croatian Language School

Lošinj Autumn School 2017 Terms & Conditions

The Parties

The Croatian Language School Ltd (herein after called CLS) whose office is at 65 St. Mary's Road, London W5 5RG, UK.

The student means a person or persons who have signed the registration form for such a language course.

CLS organises and delivers Croatian language courses and the following terms and conditions shall apply.

Article 1: This Agreement

1. This agreement is legally binding when the registration form is signed by the student and accepted by CLS.
2. The specific written approval of CLS is required for any variation to this agreement.
3. The Laws of England shall apply to this agreement.

Article 2: Course Requirements and Lessons

1. The Lošinj Autumn Course Programme 2017 can only take place if there is a minimum participation of 4 students per week attending the course. In the event less than 4 students enrol on the course, the course will be cancelled and a refund of the deposit will be given or an alternative study programme will be offered.
2. The lessons take place from Monday to Friday and follow the schedule as stated in the 2017 Lošinj Autumn Course Programme.

Article 3: Late Arrivals, Absences and Early Returns

1. Lessons missed due to late arrival and general absence for reasons independent of the school cannot be recovered.
2. No refund will be given for early returns.

Article 4: Payment Conditions

1. A deposit of £250.00 is payable to CLS with a completed registration form for each student registering on a course. This deposit is non-refundable.
2. The remainder of the balance must be received by CLS eight weeks prior to the start of the course.
3. Where registration takes place less than six weeks prior to the start of the course the entire cost of the course must be paid upon registration and at that point would be non-refundable.

Article 5: Insurance

1. CLS does not take responsibility for health, travel or any other form of insurance. Students must arrange their own insurance cover.

Article 6: Travel Documents

1. Students themselves must arrange all necessary travel documents in connection with their travel abroad, e.g. valid passport, visas (if required), driver's licence. Please allow sufficient time to apply for visas and check with the Croatian consulate or embassy to ensure the visa will be ready within the required timeframe.
2. Any costs, damages or other charges arising from cancellation or curtailment due to a student's failure to comply with the above shall be the sole responsibility of the student.
3. Should a student's visa be declined or is unavailable at the time of your course, our usual cancellation policies apply.

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Article 7: Accommodation

1. CLS provides information to assist students in securing accommodation in Croatia but does not act as an accommodation agent. All monies payable for accommodation must be paid directly to the local accommodation agent/hotel.
2. CLS does not accept liability for the quality of accommodation or for any loss or personal injury which may occur therein howsoever it is caused.
3. All bookings for accommodation are subject to the terms and conditions of the local accommodation agent or their principal.

Article 8: Optional Social Excursions

1. Some social / cultural excursions may be proposed by CLS. A cost will apply and reflects the activity and associated costs such as transport and entrance fee.

Article 9: Cancellations

Should this agreement be cancelled by the student the following provisions apply:

- (a) CLS must be notified of the cancellation in writing.
- (b) Students are eligible to receive a refund of their balance of payment, less any incurred bank charges, only if written notification of cancellation is received six weeks or more prior to the start of the course.
- (c) If a cancellation is communicated less than six weeks before the beginning of the course, the balance of payment will remain at the disposition of the student as a valid amount for another course, to be utilised within 12 months of the cancelled course.

Should this agreement be cancelled by CLS in the event it is unable to deliver a course, all monies paid by the student to CLS will be fully refunded.

Article 10: Change of Course

1. Course changes must be made in writing six weeks before the start of the course and the date of notification will be taken as the date the office receives the letter or fax.
2. Students who change their course less than six weeks before the start of the course will be charged a change fee of £50.00. This fee will be waived if students are lengthening or upgrading the course.

Article 11: Alterations resulting from the actions of Third Parties

CLS does not accept liability for changes in arrangements for transport, accommodation, insurance or any other matters where made by third parties and any legal rights or redress which a student may have must be solely directed to such other parties.

Article 12: Force majeure

CLS is not responsible for lessons lost through earthquakes, floods, hurricanes or other acts of God, riots, civil disturbance, war, terrorism, or any other circumstances whatsoever beyond the control of CLS.